

SKF SERVICES LTD TERMS AND CONDITIONS

- SKF Services Ltd conditions will apply to every sale, made or agreed. Any customer orders containing special conditions will only be accepted by SKF Services Ltd on the understanding that they do not conflict or vary from our own terms and conditions of sale.
- Sales quotations are given on the basis of acceptance within 30 days and are subject to withdrawals or revisions.
- The SKF Services Ltd policy is one of continuous improvement; every care has been taken to ensure that descriptions and illustrations are accurate in all of our literature at the time of publication, although this information is only issued as a guide to the identity of goods. We reserve the right to alter designs and specifications at any time without prior notice.
- SKF Services Ltd reserves the right to alter these terms and conditions without prior notice.
- SKF Services Ltd will not be held liable for any consequential damage, injury, loss of revenue; income or costs incurred arising from defective items.
- All goods offered are subject to availability.

Pricing

- All prices exclude VAT. This charge will be levied on all UK sales at the current rate unless VAT exemption is applicable whereupon certification should be supplied with the written order.
- All prices are subject to alteration without prior notice and those charged will be the prices ruling at the time of despatch and strictly net.
- Minimum order value is £5.00 excluding carriage and VAT.
- There is no minimum order for purchases made online.
- Carriage and packing will be extra on all orders.
- Carriage charges are subject to alteration without prior notice.
- Advertised delivery charges are only valid for delivery to a UK mainland address.

Payment

- Payment is due 30 days net from date of invoice for UK account holders only. All others are payment in advance; Export orders will be Telegraphic Transfer (TT), bankers draft or cleared funds prior to despatch. Export orders will be processed according to customer advice (i.e. F.O.B., C.I.F.). Prices quotes will be ex-works Billingshurst.
- Payment by Credit / debit cards will only be accepted at point of order.
- Title of the goods and ownership does not pass to the purchaser until the invoice is paid in full.
- SKF Services Ltd understands and will exercise our statutory right to interest under the Late Payment of Commercial Debts (Interest) Act 1998 if we are not paid according to agreed credit terms.
- Leasing details are available on request.

Delivery Dates

- The Company will provide the customer with estimated delivery times, but cannot accept any liability for failure to achieve these delivery times.
- Notification of loss, damage or shortage must be made to SKF Services Ltd and the courier/postal services within 3 days and also in writing within 7 days otherwise no claim can be considered.

Cancellation of Orders

- Cancellation of orders must be notified to the company in writing and only with prior agreement of the company.
- Any goods that are not defective but the customer wishes to return for exchange or refund should be returned to SKF Services Ltd at customers own expense and only with prior agreement of the company. All goods returned may incur a 10% handling charge.

Warranty

- All New SKF Services Ltd products (excluding consumables) will be subject to manufacturers warranty from date of invoice. Listed warranty periods are only a guide and warranty terms & conditions will vary depending on individual suppliers.
- All second hand items purchased from SKF Services Ltd are subject to a warranty of 3 months from date of invoice or as specified.
- Any claim must be submitted in writing whereupon at the company's option, goods may be repaired, replaced or a refund given, dependent upon satisfactory evidence that the goods are faulty.

TERMS OF SERVICE/REPAIR FOR SKF SERVICES LTD

- All items of equipment must be accessible to SKF Service Ltd engineers at the time of visit.
- 1 full working days notice is required for cancellation of a service or repair appointment, otherwise the customer will be charged for costs incurred.
- SKF Services Ltd standard scale of charges will apply to all jobs undertaken unless otherwise agreed.
- If faulty equipment is taken on by SKF Services Ltd for repair and the equipment proves to be beyond economic repair, the owner of the goods is liable for all charges incurred.
- The minimum time charged for on site work is 1 hour and in half hourly increments thereafter.
- Once goods have been signed for by the customer or their agent either after service/repair or delivery, they are deemed to be accepted as fully repaired or serviced and SKF Services Ltd will not be held liable for any consequential damage, injury, loss of revenue, income or costs.
- SKF Services Ltd will not be held liable for any consequential damage, injury, loss of revenue; income or costs incurred arising from defective items or in the event of unforeseen circumstances.
- Services and Repair quotations are given on the basis of acceptance within 60 days and are subject to withdrawals or revisions.